

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 25th day of September 2018

C.G.No:84/2018-19/Guntur Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

A.Pothuraju & Others ,
C/o Seetharamaiah,
Anchulavaripalem,
Rajupalem,
Guntur -Dist

Complainant

AND

1.AE/Rajupalem
2.ADE/Piduguralla
3.DE/Macherla

Respondents

ORDER

1. Complainant filed a petition before the Forum regarding Delay in releasing of AGL Services.
2. Respondent No.2 and 3 in their joint written submission to the Forum submitted that the work of releasing of services to the complainant was completed by the Respondents on 20.08.2018 in all aspects.
3. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 11.09.2018 at 04.10 PM .
4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

DESPATCHED

DATE 27/9

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If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 25th day of September 2018.

Sd/- Sd/- Sd/- Sd/-
Member(Finance) Member(Technical) Independent Member Chairperson

Forwarded By Orders



Secretary to the Forum

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT.
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.
Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.